

## **Neptunus Quality Policy**

**We shall become a Great Service Company and a trusted partner to our Customers by:**

- **Building solutions that solve their pains**
- **Using technology**
- **Delivering promised QVC every time**
- **Continual improvement**

**To achieve this, we shall always uphold our Core Values of :**

- **Accountability**
- **Excellence**
- **Integrity**
- **Safety**
- **Teamwork**
- **Stakeholder Delight**

Uday Purohit  
Managing Director  
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